eClinicalWorks

Speech-Enable eClinicalWorks for *Faster*, More Efficient, and Profitable Clinical Documentation

Dragon® Medical 360 | Network Edition

For Enterprises Using Citrix-Based EHRs or Large Deployments Requiring System Management Tools to Reduce Total Cost of Ownership

CHALLENGE:

How can healthcare organizations ensure all clinicians document care quickly and accurately, directly into Citrix®-based Electronic Health Records (EHRs), while reducing the IT administrative costs of supporting front-end speech recognition?

SOLUTION:

Dragon® Medical 360 | Network Edition is a leading front-end speech recognition solution for provider organizations that creates a dramatically improved physician experience, saving physicians 30 minutes or more of documentation time per day. Dragon Medical 360 | Network Edition enables easy, centralized user management and enhanced dictation performance while running eClinicalWorks over Citrix.

Dragon Medical 360 | Network Edition is a mission-critical speech recognition solution for clinicians to dictate Progress Notes, HPI, and Assessment and Plan directly into eClinicalWorks. It is up to 99% accurate instantly and includes medical vocabularies covering nearly 60 specialties and subspecialties.

Dragon Medical 360 | Network Edition is designed for large practices, hospitals, and health systems that have made an organization-wide commitment to Dragon Medical 360 | Network Edition for their total clinician population.

KEY BENEFITS

- Dictate *faster* and more accurately than ever before
- Dictate *anywhere* in eClinicalWorks and accelerate adoption
- Dramatically *reduce* transcription costs
- *Save* clinicians 30 minutes or more a day
- Spend *more* time with patients
- Dictate in clinician's *own* words
- Support *higher* level of reimbursement

KEY FEATURES

- Seamless Integration to EHRs Running Citrix
- vSync technology creates a reliable, secure virtual channel between the client PC and Citrix server
- Full Text Control lets users voice-edit, voice-navigate, and play back dictation
- Central Profile Management
- User Login and Password Capabilities
- Server-based management of Profile Optimization software by the IT administrator

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DRAGON MEDICAL 360 | NETWORK EDITION IS THE SOLUTION OF CHOICE FOR LARGER CLINICS, PRACTICES, AND HOSPITALS

Dragon Medical 360 | Network Edition comes with several powerful new features that are only available in this Dragon Medical 360 product:

- **vSync for EHRs**

  vSync creates a virtual channel between the client PC and Citrix server, passing pertinent EHR text box information to the Dragon Medical 360 | Network Edition client application. vSync keeps the dictation client and the EHR continuously in sync.

- **Full Text Control When Used with Citrix**

  Full Text Control means that users can dictate directly into an EHR running on Citrix, or type if they so choose, while maintaining the ability to voice-edit, voice-navigate, and play back dictation.

- **Nuance Management Server**

  Nuance® Management Server is a powerful tool that allows customers to manage users centrally across an entire provider organization. Management capabilities include the ability to assign batch settings and properties to groups of users (or individuals) as well as schedule batch updates of new releases and track client licenses. Nuance Management Server will substantially reduce the total cost of ownership and ongoing management of Dragon Medical 360 | Network Edition.

NUANCE MANAGEMENT SERVER FEATURES INCLUDE:

- **Centralized User Profile Management**

  From a single management console, users can be segmented into subgroups (e.g., department or line of service) and assigned applicable options.

- **User Security**

  Dragon Medical 360 | Network Edition provides optional user login and passwords to support HIPAA standards and prevent accidental login under the incorrect profile. It also automatically logs users off if clinicians remain away from the dictating PC.

- **Profile Optimizer**

  The Nuance Management Server includes an enhanced administrative tool, the Profile Optimizer, which manages the operation of the Acoustic Model/Language Model Optimization (ACO/LMO) software. The Profile Optimizer now runs the ACO/LMO on a dedicated server offline, no longer preventing a user from dictating while ACO/LMO is running. The Profile Optimizer can be scheduled to run frequently, dramatically improving recognition accuracy.

FEATURES:

In addition to the features that are only available in Dragon Medical 360 | Network Edition, numerous other capabilities make Dragon Medical 360 | Network Edition the front-end speech recognition solution of choice— chosen by over 180,000 clinicians worldwide:

- **Network Install**
  Install the Dragon Medical 360 | Network Edition client over a network using the MSI installer.

- **Roaming User Profiles**
  Users can dictate from different network locations using their personal profile.

- **Manage User Rights**
  Change options and settings from a centralized administration server.

LETS ORGANIZATIONS ACHIEVE NEW EFFICIENCIES BY SPEECH-ENABLING THE EHR

- **Dictate Faster, More Accurately Than Ever**
  20% more accurate than Dragon NaturallySpeaking® Medical 9.

- **Accelerate Clinician Adoption and Acceptance of EHR Systems**
  Reduce time spent documenting care in eCW via speech-driven navigation and narrative dictation.

- **Secure Patient Information**
  Dragon Medical 360 | Network Edition supports HIPAA compliance guidelines to protect patient security and confidentiality.

- **Spend More Time with Patients**
  Increased accuracy and fewer errors to correct means clinicians can spend more time with patients.

- **Support Higher Quality and More Complete Documentation**
  A major study has shown that Dragon Medical 360 | Network Edition with an EHR system supports a substantially higher level of reimbursement.

- **Medical Information at Their Fingertips**
  Search medical information on the Web via a single command on WebMD®, UpToDate®, PubMed™, and ICD-9.

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