

MedRite

Saving Summer During a Pandemic

The Challenge

Staff at MedRite needed a way to provide daily on-site COVID-19 testing to over 300 campers and staff to ensure that their experience was safe and coronavirus-free.

The Solution

MedRite partnered with eClinicalWorks® to get the proper testing done to ensure a safe environment for those attending or working at summer camps.

The Results

With eClinicalWorks technology, the MedRite staff could test up to 300 patients a day and get it all done in four hours. The camping staff was able to guarantee that the camps were safe for those attending.

Bringing back summer camp

Every summer, children across the country venture out into nature to spend time with fellow sleepaway campers. Last summer, with the pandemic in full swing, most children and campers either stuck to their backyards or a more regulated trip into the backwoods. With things beginning to open once more, parents wondered if there was a safe way for their children to attend a summer camp.

Recently, MedRite, an 18-location practice focused on urgent care services and physical examinations, expanded its services to include COVID-19 testing and vaccination services.

When summer rolled around, staff at MedRite were contacted by several sleepaway camps to ensure that their camping environments could remain safe and free of COVID-19. With a big job ahead of them, the practice realized that reaching their goal would be much easier with a trusted partner by their side.

Teamwork makes the dream work

MedRite recognized the amount of work needed to make this large-scale operation a success. Once they agreed to help these sleepaway camps, they reached out to eClinicalWorks to see if they would help with the effort.

eClinicalWorks promptly accepted.

Camp is in session

eClinicalWorks and MedRite used existing technology, and in some situations modified the usage of their technology to meet the practice's needs. Not only that, but the staff was available and ready to help every step of the way.

“The people at eClinicalWorks did everything that they could to help us find the tools within the system or modify them a little bit so we could do



Emmy Ansinelli, Marketing Director



At MedRite, our slogan is “Save time. Feel better.” We really feel that eClinicalWorks partnered with us to help us on our mission. They helped us save time for patients and ensured that everyone was feeling well enough to attend camp.

— Emmy Ansinelli, Marketing Director

this whole testing effort off-site and sometimes in a very remote location,” explained Emmy Ansinelli, MedRite’s marketing director.

Let the day begin

Each day, up to 300 campers and staff had to be tested for COVID-19. Before heading to camp, preregistration packets were sent out to each of the campers with instructions on how to get set up. All patients had to do was go online and fill out demographic and emergency contact information.

Once this was complete and their information was processed, they’d gain access to the Patient Portal, where they’d be able to access all their medical information.

Once they were on-site, a family would come up for testing. This was done either via walk-ups or drive-through style. The MedRite staff would then pass around a handheld version of the Kiosk to verify information, scan forms of identification, and sign consent forms. For those who had already preregistered, all they would have to do is enter the necessary information. Those who hadn’t

preregistered could create an account right there.

“It was a seamless transition from the check-in process right to provider testing,” said Taylor Hendrickson, a Strategy and Growth Associate at MedRite.

Save time. Feel better.

“At MedRite, our slogan is “Save time. Feel better.” We really feel that eClinicalWorks partnered with us to help us on our mission. They helped us save time for patients and ensured that everyone was feeling well enough to attend camp,” explained Ansinelli.

But how much time did it take before the campers could start paddling their canoes or roasting marshmallows by a crackling fire?

“Even though we had 300 kids a day,” said Hendrickson, “we were able to get it done in four hours.”

At that rate, camp is certainly back in session!



With a strong partner in eClinicalWorks by their side, staff at MedRite were able to provide the proper testing and ensure a safe environment for those attending or working at the summer camps. With eClinicalWorks technology, the MedRite staff tested up to 300 patients a day.