

eClinicalWorks

POSITION: TECHNICAL SUPPORT ANALYST (#545551)
LOCATION: WESTBOROUGH, MA

Provide application/database analysis and support, system integration, interface integration and/or customized application solutions for eClinicalWorks's Electronic Management Reports and Practice Management Solutions. Collaborate with clients business and technical teams to evaluate or diagnose problems and recommend possible solutions. Report potential patient safety, HIPAA, regulatory compliance, and security issues to the appropriate teams. Maintain thorough documentation of issues reported and resolution provided and give summary reports to customers. Analyze eClinicalWorks's end user requirements, procedures, and problems to automate or improve existing systems and review computer system capabilities, workflows, and scheduling limitations. Provide application/database analysis and support, system integration, interface integration or customized application solutions for eClinicalWorks's Electronic Management Solutions.

REQUIREMENTS:

Masters Degree or foreign equivalent in Computer Science, Computer Engineering, Information Technology, Information Systems, Engineering, or a related field.

Please reference Job Number #545551 when sending resumes. Please mail resumes to: HR, eClinicalWorks, LLC, 2 Technology Drive, Westborough, MA 01581.

eClinicalWorks

POSITION: SR. QA TEST ANALYST (#545265)
LOCATION: WESTBOROUGH, MA

Develop, implement, and manage processes to ensure that products meet required specifications for quality, function, and reliability prior to delivery. Analyze requirements, especially around the MU CEHRT EHR-Certification Criterion - encompassing various aspects of eClinicalWorks's application specifically adhering to product certification standards and guidelines. Understand the scope of the test design with reference to scope of functionality adhering to Certification criterion. Lead development of the test approach, plan, and dependencies by extrapolating test scenarios and ensure that the data/data parameters used are clinically relevant and accurate. Report any defects and help analyzing and identifying P1 defects (reportable events if a defect affects any of the certification criteria and cases report bugs/glitches). Oversee peer review of test cases to ensure accountability and adherence to work product standards, organizational process standards and organizational quality expectations and needs. Develop and apply testing processes for new and existing products to meet industry standards and release goals.

REQUIREMENTS:

Masters Degree or foreign equivalent in Computer Science, Computer Engineering, Information Science, Management Information Systems (MIS), or a related field
Please reference Job Number #545265 when sending resumes. Please mail resumes to: HR, eClinicalWorks, LLC, 2 Technology Drive, Westborough, MA 01581.

eClinicalWorks

POSITION: STORAGE ENGINEER (#545439)
LOCATION: WESTBOROUGH, MA

Will determine the technical design, planning, implementation, and the highest level of performance tuning and recovery procedures for mission critical enterprise systems. Implement strategies and solutions for keeping the servers up and running with maximum efficiency. Train new hires and other team members. Review project requests as needed, estimate time, and cost required to accomplish project.

REQUIREMENTS:

Masters Degree or foreign equivalent in Computer Science, Computer Engineering, Information Science, Management Information Systems (MIS) or related fields.

Please reference Job Number #545439 when sending resumes. Please mail resumes to: HR, eClinicalWorks, LLC, 2 Technology Drive, Westborough, MA 01581.

eClinicalWorks

POSITION: EMR PROJECT MANAGER (#545402)
LOCATION: WESTBOROUGH, MA

Will work effectively across lines of business and across the organization including interactions with Cross Functional teams (e.g. Sales, Product Management, Implementation, DevOps, Development, Release Management, Accounting etc.). Discover, Design and Establish new processes while creating, managing and tactically executing project plans to implement new services and technology solutions the business unit comes up with. Identify project RISKS and come up with successful risk mitigation strategies. Maintain day-to-day communication with involved teams/stakeholders for purposes of, managing customer expectations, avoiding scope creeps, managing project slippage, issue mitigation, resolving customer escalations, and other activities necessary to assist in the facilitation of a successful win-win relation. Responsible for building and maintaining relationships with Customer Stake Holders, seeking ways to increase customer adoption and satisfaction. While also identifying sales opportunities and recommend other services that will help customer meet their business goals by becoming a Subject Matter Expert (SME).

REQUIREMENTS:

Masters Degree or foreign equivalent in Business Analytics, Business Administration, Computer Science, Information Sciences, Technology Management, Engineering, Management Information System (MIS) or related fields.

Please reference Job Number #545402 when sending resumes. Please mail resumes to: HR, eClinicalWorks, LLC, 2 Technology Drive, Westborough, MA 01581.

eClinicalWorks

POSITION: DATABASE ENGINEER (#619620)
LOCATION: WESTBOROUGH, MA

Approve schedule plan and supervise the installation and testing of new products and improvements to computer systems, such as the installation of new databases. Provide recommendations based on the testing results to the clients. Implement database strategies and solutions and provide database support for software development/applications for eClinicalWorks EMR implementation. Provide group training and supports appropriate use of the application, utilizing expert knowledge of the physician clinical workflows. Train users and answer questions and specify users and user access for each segment of database. As required create users in the database for different roles for maintenance of the database, backup and train the users and educates them how to perform further actions with the help of these database users. Review project requests describing database user needs to estimate time and cost required to accomplish project. Design, deployment and installation of database services to EMR and Practice Management software for eClinicalWorks hosted System as Service (SAAS) architecture with SQL Server 2008R2\2012 and MySQL. Troubleshoot system environments and manage technical action logs to resolve bugs/issues with Database Management System (DBMS) software and provide outage resolution support; monitor for recurring database issues, and maintain database to ensure data integrity. Ensure the data integrity is maintained by performing maintenance tasks on the database. Maintains a technical level of knowledge for all supported systems. This includes expertise in utilities, operating systems, and system management.

REQUIREMENTS:

Bachelors Degree or foreign equivalent in Information Systems, Computer Information Systems, Computer Science, Engineering or a related field.

Please reference Job Number #619620 when sending resumes. Please mail resumes to: HR, eClinicalWorks, LLC, 2 Technology Drive, Westborough, MA 01581.

eClinicalWorks

POSITION: HEALTHCARE BUSINESS INTELLIGENCE ANALYST (#556594)
LOCATION: WESTBOROUGH, MA

Will provide training on the Business Intelligence tool (eBO) including Canned Reports, Navigation and automation, Report Authoring, and Specialty Reporting packages via onsite or remote sessions, or as an online web-based course. Provide clients with requested custom reports. Develop client requested custom reports using Business Intelligence tools and SQL. Conduct eBO Reporting Demonstrations either onsite or using a web-based meeting tool. Conducts Quality Assurance processes on all custom reports, canned reports, and specialty reports to ensure they are error free. Conduct or coordinate tests to ensure that intelligence is consistent with defined needs. Work closely with the sales team to procure new eBO clients. Conduct regular Webinars to go over the various modules / options available to the clients that they might not be aware of. Use Project Management functions within eManager (eClinicalWorks internal Project Management and CRM Tool) to create, plan, track, and close out client projects. Manage timely flow of business intelligence information to users. BI Implementation Project Timelines are discussed and kept during the implementation. Collaborate with other eClinicalWorks teams in the development and maintenance of new reporting projects. Enter, transcribe, record, store, or maintain information in written or electronic/magnetic form. Provide workflow analysis to help clients optimize eBO reporting functionality. Provide mentoring to new Business Intelligence employees. Provide Reporting / Business Intelligence support. Provide R&D using Business Intelligence tools and SQL. Travel is required up to 30% annually.

REQUIREMENTS:

Masters Degree or foreign equivalent in Management Information Systems (MIS), Business Analytics, Business Administration, Computer Science, Engineering or a related field. Please reference Job Number #556594 when sending resumes. Please mail resumes to: HR, eClinicalWorks, LLC, 2 Technology Drive, Westborough, MA 01581.

eClinicalWorks

POSITION: SOFTWARE ENGINEER (#562884)
LOCATION: WESTBOROUGH, MA

Will write complex high-quality code with testability, readability, edge cases, security, and errors in mind. Design, develop, test and be part of implementation. Work with product analysts and product managers going through the requirements. Read functional specifications and translate into a work product. Write comprehensive Design Specifications as a work product derived from Functional Specifications. Design functions that are aligned with the overall architecture with scalability, maintainability, readability, reliability, and security. Participate and contribute to sprint planning activities in the agile framework. Develop a system that is deployed on cloud and on-premises medical practices. Follow standards & practices, and processes. Regularly discuss improvements with their team. Sometimes collaborates with others to improve organizational practices and processes. Participate in all stages of SDLC. Will be responsible for Quality Assurance. Develop and write unit test cases and integration tests to deliver high quality product. Ensure high success rates for test cases and improve quality and coverage across various modules.

REQUIREMENTS:

Bachelors degree or foreign equivalent in Computer Science, Computer Engineering, Information Systems, Information Technology, Engineering or a closely related field.

Please reference Job Number #562884 when sending resumes. Please mail resumes to: HR, eClinicalWorks, LLC, 2 Technology Drive, Westborough, MA 01581.

eClinicalWorks

POSITION: EMR PRODUCT ANALYST (#619311)
LOCATION: WESTBOROUGH, MA

Define product visions, strategies, and roadmaps for eClinicalWorks's Line of Business. Manage Software Development Life Cycle (SDLC) stages for a product from ideation through sunset, while ensuring that deliverables are understood, and releases are delivered on time. Write Functional Specifications documents (FSDs), detailing concrete business requirements from clients. Develop user cases, workflow chart documents, and revise product design procedures, test procedures, and quality standards. Work with the design and engineering teams to translate requirements. Create rapid prototypes, sitemaps, user flows, and assist in the User Experience (UX) design to define new user interfaces and product flows. Work with cross functional teams to deliver high quality products to the customers and work with Quality Assurance Engineers to create test plans. Act as a liaison between interfaces, data migration, reporting, and other internal teams. Collect and analyze feedback from customers, stakeholders and other teams to shape requirements, features and products. Travel is required 15% of time annually.

REQUIREMENTS:

Bachelors Degree or foreign equivalent in Computer Engineering, Computer Science, Information Technology, Engineering, Business Administration, or a related field.

Please reference Job Number #619311 when sending resumes. Please mail resumes to: HR, eClinicalWorks, LLC, 2 Technology Drive, Westborough, MA 01581.

eClinicalWorks

POSITION: DATABASE ENGINEER (#619536C)
LOCATION: WESTBOROUGH, MA

Approve schedule plan and supervise the installation and testing of new products and improvements to computer systems, such as the installation of new databases. Provide recommendations based on the testing results to the clients. Implement database strategies and solutions and provide database support for software development/applications for eClinicalWorks EMR implementation. Provide group training and supports appropriate use of the application, utilizing expert knowledge of the physician clinical workflows. Train users and answer questions and specify users and user access for each segment of database. As required create users in the database for different roles for maintenance of the database, backup and train the users and educates them how to perform further actions with the help of these database users. Review project requests describing database user needs to estimate time and cost required to accomplish project. Design, deployment and installation of database services to EMR and Practice Management software for eClinicalWorks hosted System as Service (SAAS) architecture with SQL Server 2008R2\2012 and MySQL. Troubleshoot system environments and manage technical action logs to resolve bugs/issues with Database Management System (DBMS) software and provide outage resolution support; monitor for recurring database issues, and maintain database to ensure data integrity. Ensure the data integrity is maintained by performing maintenance tasks on the database. Maintains a technical level of knowledge for all supported systems. This includes expertise in utilities, operating systems, and system management.

REQUIREMENTS:

Bachelors Degree or foreign equivalent education in Information Systems, Computer Information Systems, Computer Science, Engineering or a related field. *Employer will accept educational equivalency evaluation prepared by a qualified evaluation service or in accordance with 8 CFR s214.2(h) (4) (iii) (D).

Please reference Job Number #619536C when sending resumes. Please mail resumes to: HR, eClinicalWorks, LLC, 2 Technology Drive, Westborough, MA 01581.