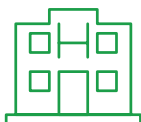


Advocate Aurora Health

Helping a Regional Nonprofit With Population Health Solutions



Headquartered
In Wisconsin
and Illinois



27
Hospitals



500+
Care Sites



798
Independent Affiliated
Providers on
eClinicalWorks



244
Independent Affiliated
Practices on
eClinicalWorks



**Advocate
Aurora
Health®**

- Headquartered in Wisconsin and Illinois
- Among the nation's largest Accountable Care Organizations
- 27 hospitals and 500+ care sites
- 798 independent affiliated providers on eClinicalWorks
- 244 independent affiliated practices on eClinicalWorks

Based in Wisconsin and Illinois, **Advocate Aurora Health** is among the nation's largest nonprofit health systems, comprising more than 500 care sites, with 10,000 physicians serving approximately 3 million patients through a major portion of the Midwest.

In the spring of 2022, Advocate Aurora Health licensed the eClinicalWorks Population Health Management (PHM) bundle for 150+ practices to improve patient care and promote superior outcomes. To date, more than 70 practices have activated the bundle.

Point-of-Care Tools for Population Health Management

Advocate Aurora intends to use these Population Health tools to help providers throughout their network more efficiently identify medical conditions and close gaps in care.

“Our main mission is to help people live well. We believe that these point of care tools will allow our clinicians to better manage patients with chronic conditions and ensure that gaps in care are consistently closed.”

– Wilson Gabbard, Vice President of Clinical Risk Adjustment

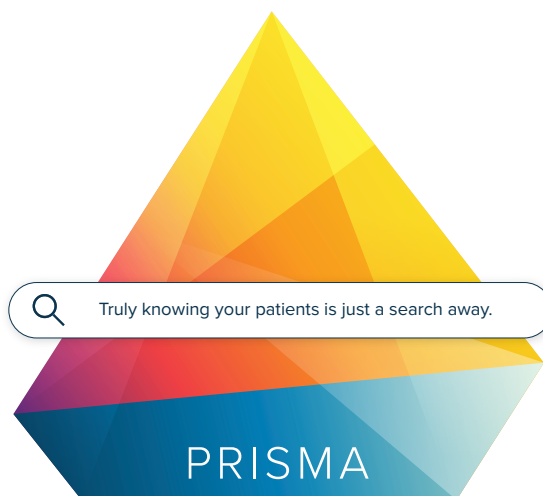
Provida Family Medicine

How the eClinicalWorks EHR Integrates Data From Other EHRs

Using PRISMA and healow Insights to Deliver Better Care

Provida Family Medicine, an independent practice in Gurnee, Illinois, and an affiliate of Advocate Physician Partners, recently activated key tools from eClinicalWorks and healow to help them obtain the information and insight they need to provide the highest quality care.

- PRISMA enables Provida's providers to access patient histories from other clinics, hospitals, and specialists, regardless of which EHR system they use.
- healow Insights helps the practice comply with insurers' requests, automatic record retrieval, supplemental patient chart data, and scores on quality measures.



See how Provida uses **PRISMA**
for access to patient records and
bidirectional data exchange

[Watch The Video](#)

"I used PRISMA to examine the history of a patient who had been to the ER several times with symptoms that sounded like panic. Looking at the information we received through PRISMA, as well as the imaging from the ER, affected the treatment for this patient and gave us a really good idea of what PRISMA could do for us."

– Dr. Luis I. Salazar, Provida Family Medicine

“healow Insights has been a great addition to the features in eClinicalWorks,” said Consuelo Salazar, Office Administrator at Provida. “It has cut down on the time and resources needed to comply with the insurance companies’ requests. It has been a great addition to our eClinicalWorks toolbox.”

– Consuelo Salazar, Office Administrator

PRISMA: Better Care and Increased Office Efficiency

“PRISMA allows us to get into any hospital system or any Progress Note, imaging, or x-rays that the patient had from an ER or another facility,” said Provida’s Dr. Luis I. Salazar. “We’re able to get all that information at the point of care. And the best thing is that it’s free!”

PRISMA gathers records in the Carequality® and CommonWell® Health Alliance interoperability networks, whether from another primary care practice, specialist, hospital, or urgent care center — regardless of which EHR they use.

The provider can then access a searchable timeline view of a patient’s medical history, helping them detect patterns, search for diagnoses and medications, or focus on the most clinically relevant information.

“I used PRISMA to examine the history of a patient who had been to the ER several times with symptoms that sounded like panic,”

Dr. Salazar said. “Looking at the information we received through PRISMA, as well as the imaging from the ER, affected the treatment for this patient and gave us a really good idea of what PRISMA could do for us.”

In addition, he noted, PRISMA reduces phone calls and searches by his medical assistants.

“They can do better things with their time and work at the top of their license, which is really great,” Dr. Salazar said. “I think every practice should be using PRISMA.”

healow Insights for Data Exchange with Payers

healow Insights is a cloud-based service that automates the bidirectional exchange of actionable data between health plans and providers.

“healow Insights has been a great addition to the features in eClinicalWorks,” said Consuelo Salazar, Office Administrator at Provida. “It has cut down on the time and resources needed to comply with

“Whereas before our staff would receive these lengthy spreadsheets and we would have to go into each patient chart and fill in the information the insurance companies required. Now, this is all being transmitted through the interface electronically. So, it has been a tremendous timesaver for our practice. I’m definitely looking forward to more and more payers acquiring this interface so we can continue to work seamlessly and electronically with them in the transaction of data.”

– Consuelo Salazar, Office Administrator

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Provida is using the healow Insights to:

- Automate record retrieval to improve compliance with quality measures as required by insurers
- Submit supplemental patient chart data associated with those quality improvement measures
- Implement a bidirectional data interface to receive care gap information from insurers electronically and directly into patient charts

"Whereas before our staff would receive these lengthy spreadsheets and we would have to go

into each patient chart and fill in the information the insurance companies required," Salazar said. "Now, this is all being transmitted through the interface electronically. So, it has been a tremendous timesaver for our practice. I'm definitely looking forward to more and more payers acquiring this interface so we can continue to work seamlessly and electronically with them in the transaction of data."

Provida's experience with eClinicalWorks and healow illustrates how independent practices that are members of an Accountable Care Organization and/or a Clinically Integrated Network can keep the Electronic Health Record of their choice regardless of which EHR other practices and affiliated hospitals may use.