

Provida Family Medicine

How the eClinicalWorks EHR Integrates Data From Other EHRs

Using PRISMA and healow Insights to Deliver Better Care

Provida Family Medicine, an independent practice in Gurnee, Illinois, and an affiliate of Advocate Physician Partners, recently activated key tools from eClinicalWorks and healow to help them obtain the information and insight they need to provide the highest quality care.

- PRISMA enables Provida’s providers to access patient histories from other clinics, hospitals, and specialists, regardless of which EHR system they use.
- healow Insights helps the practice comply with insurers’ requests, automatic record retrieval, supplemental patient chart data, and scores on quality measures.



See how Provida uses **PRISMA** for access to patient records and bidirectional data exchange

[Watch The Video](#)

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– Dr. Luis I. Salazar, Provida Family Medicine

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PRISMA: Better Care and Increased Office Efficiency

“PRISMA allows us to get into any hospital system or any Progress Note, imaging, or x-rays that the patient had from an ER or another facility,” said Provida’s Dr. Luis I. Salazar. “We’re able to get all that information at the point of care. And the best thing is that it’s free!”

PRISMA gathers records in the Carequality® and CommonWell® Health Alliance interoperability networks, whether from another primary care practice, specialist, hospital, or urgent care center — regardless of which EHR they use.

The provider can then access a searchable timeline view of a patient’s medical history, helping them detect patterns, search for diagnoses and medications, or focus on the most clinically relevant information.

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Dr. Salazar said. “Looking at the information we received through PRISMA, as well as the imaging from the ER, affected the treatment for this patient and gave us a really good idea of what PRISMA could do for us.”

In addition, he noted, PRISMA reduces phone calls and searches by his medical assistants.

“They can do better things with their time and work at the top of their license, which is really great,” Dr. Salazar said. “I think every practice should be using PRISMA.”

healow Insights for Data Exchange with Payers

healow Insights is a cloud-based service that automates the bidirectional exchange of actionable data between health plans and providers.

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Provida is using the healow Insights to:

- Automate record retrieval to improve compliance with quality measures as required by insurers
- Submit supplemental patient chart data associated with those quality improvement measures
- Implement a bidirectional data interface to receive care gap information from insurers electronically and directly into patient charts

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Provida’s experience with eClinicalWorks and healow illustrates how independent practices that are members of an Accountable Care Organization and/or a Clinically Integrated Network can keep the Electronic Health Record of their choice regardless of which EHR other practices and affiliated hospitals may use.